

İZOCAM TİCARET VE SANAYİ A.Ş.

Codes of Conduct

Our Company makes the required operations and regulations for ensuring the compliance of employees and representatives with codes of conduct on their activities and implementation of these codes of conducts. It is complied with generally accepted codes of conduct in the light of the legislation and regulation for this matter. Besides, within scope of the Corporate Management Principles, "The Working and Conduct Principles Constituting The Ethic Values of Izocam" has been put in writing as of 14 February 2012 and published on the website and disclosed to public. Training was given to the personnel by the top management about our principles and also training of employees about the subject on internet via "e-learning" method has been provided and the trainings were recorded. Within this scope, an Ethic Committee has been established within the Company for implementing and protecting these values.

The Company complies with rules related to environment, consumers, and public health. It takes all kind of measures to increase customer satisfaction related with marketing and sale of the goods and services, meets the demands of customers as soon as possible. Our products have ISO 9001- 2008 quality certificate and it is taken care to protect this quality standards. The Company organizes pools which measures the dealer satisfaction.

The company is attentive to the confidentiality of the information about the customers and suppliers that is considered as secret.